



**Is that the  
best you  
can do?**

A valued client calls with a coverage change request. He needs the updated policy immediately. Your CSR says it'll take her a couple of hours.

Is that the best you can do?

There is a better way. It's called "Real Time" and using it to make changes to a customer's policy or check a claim will substantially cut customer-service response times.

The best part is Real Time is a couple clicks away on your agency's automation system.

Go to [www.getrealtime.org](http://www.getrealtime.org) today. Learn about specific Real Time functions provided by your automation system and your carriers and see how to get started. Your customers will love the fast service!

Real Time. Make it your business.



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